

Australia Post National Conversation Report Card



November 2016

The purpose of this report card is to have a closer look at the feedback and thoughts you have been sharing with us on the National Conversation site. To see all the comments for current and past conversation topics, visit auspost.com.au/conversation. Keep sharing your experiences and ideas with us to help shape the future of Australia Post.

What did you tell us?

Parcels and mail



Comments

1

Questions

3

Quick Poll Entries

6

- Parcels not being delivered to rural mailboxes
- Letterboxes with “No advertising material” receiving the Australia Post catalogue
- Customer Care queries regarding slow deliveries or missing parcels
- Quick Poll: Parcel deliveries are equally preferable in the mornings and evenings
- Quick Poll: Parcel collection from a Parcel Locker or safe drop location is the best alternative if Posties can't access the property

Activity on the site in November

Visitors

686

Poll Responses

6

Comments

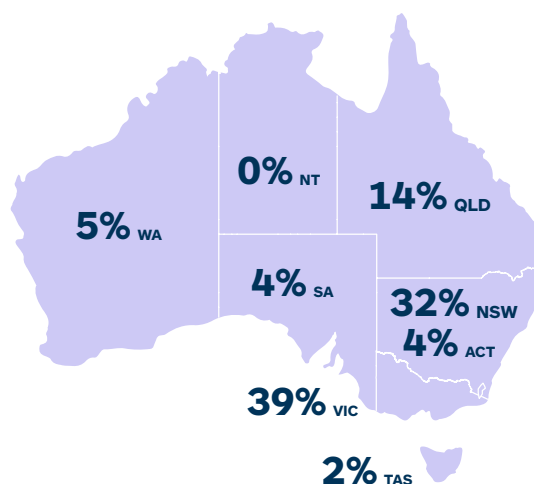
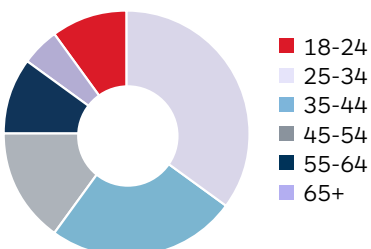
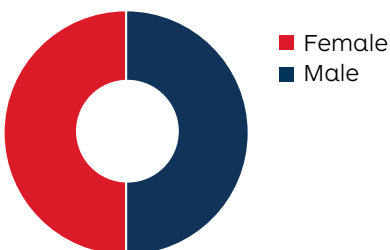
1

Subscribers

2

Questions

3



What's next?

There are a number of new conversations on the website which are currently open for contributions.

Please keep visiting our website to be a part of the conversation and have your say. We will be listening.



auspost.com.au/conversation